

# How to manage IT speed-up?



**Chairman:**  
Tibor Takacs  
MFB



**Facilitator:**  
Eva Fainné Lacsny  
VISZ

## We have found!

The key conclusions from the session:

### 1. The main challenges are:

- time to market
- organizational boundaries, role of CIO (influence), parallel activities – overlapping
- business relation management
- prioritization, expectation management, business and IT alignment
- lack of governance
- skill sets, short on talents,

### 2. We must measure the speed of IT, we need KPIs:

- successful project completion/closure
- No. of releases successfully delivered
- component KPIs – breaking down end-to-end process (idea to POC, POC to prod. release, etc.)
- bottom line impact, potential revenue, costs, etc.
- time to completion,
- bugs per iteration, time to resolve

## What we have explored

What do we mean and what can be done with IT transformation

### 1. we need develop processes

(use methodologies: Agile proj.man., Trad. Proj Man., DevOps, ITIL, etc.)

- prioritization, expectation management
- business alignment
- innovation process, Agile innovation management
- scoping
- resource management (hiring, people as a service, competence development)
- knowledge management, knowledge sharing

### 2. importance of tools and (disruptive) technologies

- cloud, private cloud – flexible infrastructure: VMs
- automation tools (testing, development, etc.), quality assurance (Customer Acceptance Tests, UAT)
- containerization
- people (skills, motivation, culture)

### 3. we need to define KPIs

- see above

## What we have left open...

Some questions still remain to be addressed:

### Human resources: train or hire?

If you train your people (to be certified) the risk of losing them is growing

# Convergences

What points do we share in common:

- all of the above
- develop processes,
- use tools
- develop the competencies

# Differences

What points do we agree to disagree:

- "speed is about quality" – but what about quantity?

# A picture is worth a thousand words

An illustration that sums up our results:

