

Achieving Augmented Intelligence through AI



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What we found !

The key conclusions from the session

The main challenges about AI in companies concern :

- Agility and scaling
- Data quality and governance
- Select opportunities / value
- How to deal with the complexity of the company
- Talents
- How to introduce digital assistant
- How to find a strong sponsorship

What we have explored

Among these conclusions, we have developed one of these in greater detail below

- A/** Agility and scaling
- B/** Data quality and governance
- C/** Select opportunities / value

What we have left open...

Some questions still remain to be addressed

- B/** Who has the ownership of data ?

Convergences

What points do we share in common

(see diagram overleaf)

A/ Agility and scaling

Agility is a necessity to find a good AI solution, in a phase of POC. But there are different ways for scaling (IT issues, competencies, change management...) The way of scaling is usually not with agile method.

B/ Data quality and governance

- No AI without data in quality & available.
 - The classical sequence of data : data > structure > cleaned > historic > enrich
 - Managing obsolescence is also a necessity
 - The ownership of the data can be business or IT.
- We think that business is more appropriate, but in any case, we need a governance (advisory board IT & business/ product manager) to manage it.

C/ Select opportunities / value

AI and data are the new oil only if the ownership, data and competencies are available.

Differences

What points do we agree to disagree

(see diagram overleaf)

The differences are not fundamentals but related to the maturity and the size of companies

Convergences

value

chatbot		
		RPA

effort / complexity

Differences

LEVEL OF MATURITY	MY COMPAGNY	ME
3	X X X X X X X	X X
2		X X X X X X X
1	X X X?	X X

Legend :

- 3 Projects or experimentation accomplished
- 2 First initiatives, projects, POC, set up of task force or team
- 1 No use/experience of AI at this stage

A picture is worth a thousand words
An illustration that sums up our results

Data & AI tsunami are inescapable !

